

Terms and Conditions for Rockstead Pebbles

Last updated: July 29, 2025

General Information

This website is operated by Rockstead (ABN 43 218 171 185). Throughout the site, “we”, “us”, and “our” refer to Rockstead. We offer this website, including all information, tools, and services available, conditioned upon your acceptance of all terms, conditions, and policies stated here.

Eligibility

You must be at least 18 years old to make a purchase. By using this site, you confirm that you meet this requirement.

Product Information

We make every effort to display product details (including images, descriptions, pricing, and availability) as accurately as possible. However, we do not guarantee that all product information is error-free, complete, or current.

Orders

All orders are subject to acceptance and availability. We reserve the right to refuse or cancel any order for reasons including but not limited to: product availability, errors in pricing or description, or suspected fraud. Once your order is placed, you will receive an email confirmation. This confirmation does not guarantee acceptance of your order.

Pricing and Payment

All prices are listed in AUD and include applicable taxes unless otherwise noted. We accept the following payment methods, through our third party Stripe: Visa, MasterCard, PayPal, Afterpay, and others. We reserve the right to change prices at any time without notice.

Shipping and Delivery

We ship to locations within Australia. Shipping times and fees are outlined on our Shipping page. Delays may occur due to external factors (e.g., weather, postal service disruptions). You are responsible for providing accurate delivery information. We are not liable for delays or losses due to incorrect addresses.

Returns and Refunds

Please refer to our Return Policy for full details. We accept returns within 14 days of delivery for unused products in original packaging. Return shipping costs may apply. Custom or clearance items may be non-refundable.

Intellectual Property

All content on this website (including images, text, logos, and design) is the property of Rockstead Pebbles Pty Ltd and is protected by copyright laws. You may not copy, reproduce, or distribute content without written permission.

Limitation of Liability

To the fullest extent permitted by law, we shall not be liable for any direct, indirect, or consequential damages arising from your use of this site or products.

Changes to Terms

We reserve the right to modify these Terms at any time. Changes will be posted on this page with the updated date.

Governing Law

These Terms are governed by the laws of Victoria, Australia. Any disputes shall be resolved in the courts of Victoria, Australia.

Contact Us

If you have questions about these Terms, please contact: Email: rockstead.co@gmail.com

Privacy Policy for Rockstead Pebbles

Last updated: July 29, 2025

1. Introduction

At Rockstead, we are committed to protecting your personal information and your right to privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website.

2. Information We Collect

We may collect personal information such as your name, email address, phone number, shipping and billing addresses, and payment details. We also collect non-personal information such as browser type, IP address, and browsing behavior.

3. How We Use Your Information

We use your information to: - Fulfill and manage orders - Communicate with you about your order - Improve our website and services - Send marketing and promotional emails - Comply with legal obligations

4. Sharing Your Information

We do not sell or rent your personal information. We may share information with third parties only to: - Fulfill orders (e.g., shipping companies) - Process payments - Comply with legal requirements

5. Cookies and Tracking Technologies

We use cookies and similar technologies to enhance your browsing experience. You can choose to disable cookies through your browser settings, but some parts of the site may not function properly.

6. Data Security

We implement appropriate technical and organizational measures to protect your personal information. However, no method of transmission over the Internet is 100% secure.

7. Your Rights

Depending on your location, you may have rights to access, correct, or delete your personal information. To exercise these rights, please contact us at the email below.

8. Third-Party Links

Our site may contain links to third-party websites. We are not responsible for their privacy practices or content.

9. Children's Privacy

We do not knowingly collect personal information from children under 13. If you are a parent or guardian and believe your child has provided us with personal information, please contact us.

10. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with the updated date.

11. Contact Us

If you have questions about this Privacy Policy, please contact: Email: rockstead.co@gmail.com